



# HPE Network Automation

## Feature Obsolescence Announcement of cisco.com Integration

### **Frequently Asked Questions**

On August 30, 2016, Hewlett Packard Enterprise announced feature obsolescence impacting HPE Network Automation (NA). Integration between NA and cisco.com for the purpose of software image management (SWIM) is no longer provided starting with the NA 10.20 release.

This document provides answers to frequently asked questions regarding this announcement.

#### **PRODUCT RELATED QUESTIONS**

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<b>Question</b>	When is HPE announcing feature obsolescence for integration between NA and cisco.com?
<b>Answer</b>	Effective August 30, 2016, HPE is announcing the feature obsolescence of integration between NA and cisco.com.
<b>Question</b>	Why is HPE obsoleting the cisco.com integration?
<b>Answer</b>	NA included a SWIM module from Cisco for the purpose of integration with cisco.com for Cisco image upgrade recommendations and direct image download into NA. HPE's agreement with Cisco to distribute this module is ending and so, HPE can no longer distribute it as part of NA. Starting with NA 10.20, this SWIM module is no longer part of the NA media or feature set. All older NA releases prior to NA 10.20 containing this Cisco module must be removed from HPE download portals by August 31, 2017. This is also true for suites including NA 10.10 or older, including Automated Network Management (ANM) 9.x, Data Center Automation (DCA) 2016.01, Cloud Orchestration Suite (COS) 2016.01, and Helion Cloud Suite (HCS) 2016.07. If you need a copy of NA media to update to newer versions of NA, please ensure that you download such media prior to August 31, 2017. Future NA releases and suites that include NA will not contain the Cisco SWIM module.
<b>Question</b>	What product numbers are affected by this feature obsolescence?
<b>Answer</b>	All versions of NA are affected, as well as suites that include NA, including ANM 9.x, DCA 2016.01, COS 2016.01, and HCS 2016.07. Starting with NA 10.20, the Cisco SWIM module is no longer part of the NA media or feature set. While support for NA as a whole continues until the obsolescence of the related NA version, support for the Cisco SWIM related features in NA releases prior to NA 10.20 is now limited pursuant to HPE's Software Support Policy. All older NA releases prior to NA 10.20 containing this Cisco module must be removed from HPE download portals by August 31, 2017. This is also true for suites including NA 10.10 or older, including ANM 9.x, DCA 2016.01, COS 2016.01, and HCS 2016.07.
<b>Question</b>	What support can I expect for SWIM on older NA releases?
<b>Answer</b>	Due to the ending of the agreement with Cisco, support from Cisco for this module is also ending. While support for NA as a whole continues until the obsolescence of the related NA version, support for the Cisco SWIM related features in NA releases prior to NA 10.20 is now limited pursuant to HPE's Software Support Policy. The HPE Software Support Policy, referenced in the customer letter, and found here: <a href="http://hpe.com/software/support-lifecycle">hpe.com/software/support-lifecycle</a> , refers to situations where the developer (in this case, Cisco) of a Dependent Component or Third-Party Product stops providing defect fix support or cancels the agreement with HPE to sell or support the product.

<b>Question</b>	What is the impact to my current deployment of NA?
<b>Answer</b>	<p>From a support perspective, for NA 10.20 deployments, Cisco SWIM features no longer exist, including any tasks related to OS Analysis, or downloading images from cisco.com. For releases older than NA 10.20, Cisco SWIM features remain and are able to be used, however the HPE ability to support those features is now limited pursuant to HPE's Software Support Policy. Software image management in general (i.e. the ability to upload images into the NA software image library and deploy them to devices via "Update Device Software tasks) remains a key valuable feature of NA.</p> <p>From an update perspective, starting with NA 10.20, this SWIM module is no longer part of the NA media or feature set. All older NA releases prior to NA 10.20 containing this Cisco module must be removed from HPE download portals by August 31, 2017. This is also true for suites including NA 10.10 or older, including ANM 9.x, DCA 2016.01, COS 2016.01, and HCS 2016.07. If you need a copy of NA media to update to newer versions of NA, please ensure that you download such media prior to August 31, 2017. Future NA releases and suites that include NA will not contain the Cisco SWIM module. Updates to NA 10.20 are supported directly from NA 10.0x and NA 10.1x. If you are running a version of NA older than NA 10.00, HPE recommends that you download newer NA media prior to August 31, 2017 and update to at least version 10.00 of NA. NA 10.0x and NA 10.1x can be updated directly to NA 10.20. NA 9.2x and older must first be updated to NA 10.00 or NA 10.10 before you can update to NA 10.20.</p>
<b>Question</b>	Who can I contact if I have more questions with regards to this feature discontinuance?
<b>Answer</b>	<p>You have several options available to you:</p> <p>Contact your local HPE sales representative or your local HPE business partner:</p> <p><a href="http://hpe.com/software/home">hpe.com/software/home</a></p> <p>Web Self Solve:</p> <p><a href="http://hpe.com/software/support">hpe.com/software/support</a></p> <p>HPE Technical Support:</p> <p><a href="http://hpe.com/software/support">hpe.com/software/support</a> (click on Support Contact &amp; Community → Contact Us → Phone)</p>
<b>Question</b>	Are there any other key dates I need to be aware of?
<b>Answer</b>	Please see customer letter, page 2, for key dates.